

LMS FOR FELLOWS: RETRIEVING ACCOUNT INFO

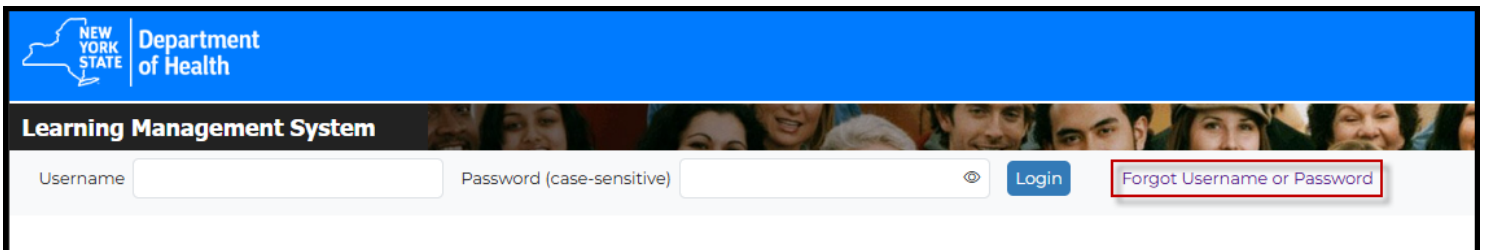
NYLearnsPH LMS <https://www.nylearnsph.com>

Welcome to the LMS!

We hope you enjoy the New York Learns Public Health (NYLearnsPH.com) Learning Management System (LMS). This guide will provide instructions for recovering your account information, username, and password.

Retrieving your Username:

Step 1: Start by navigating to the [NYLearnsPH Log in Page](#) (shown below) and log in. If you have forgotten your username, click on **Forgot Username or Password** next to the Login button.

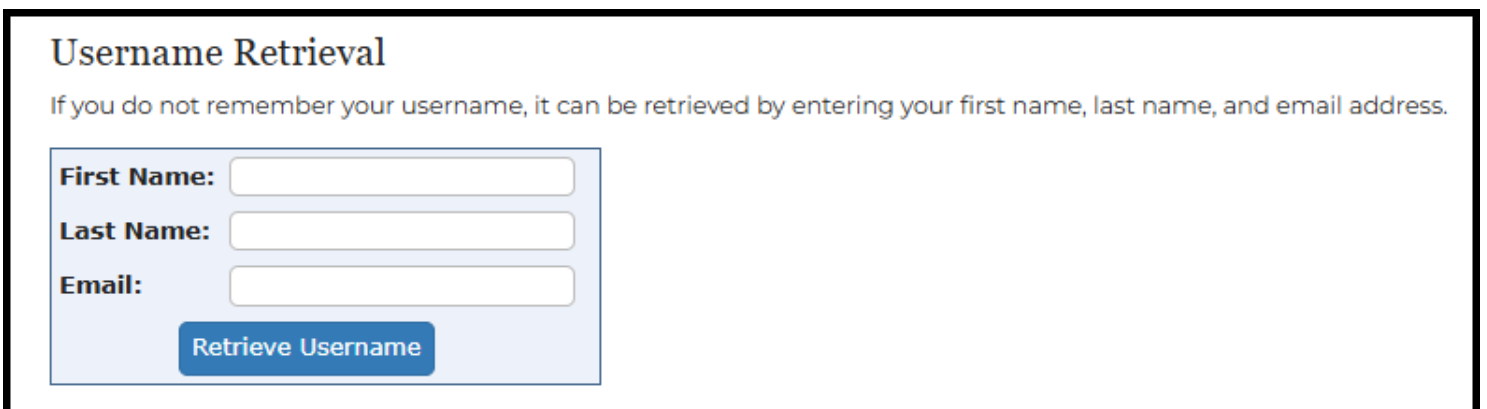


NEW YORK STATE Department of Health

Learning Management System

Username Password (case-sensitive) [Forgot Username or Password](#)

Step 2: For username retrieval you will be prompted to enter your first name, last name, and the email address associated with your NYSPHC account. Once you have entered this information, click on the **Retrieve Username** button.



Username Retrieval

If you do not remember your username, it can be retrieved by entering your first name, last name, and email address.

First Name:

Last Name:

Email:

Step 3: Next, you will see a message letting you know that your account information has been sent to your email. **Check your email** for an email with the subject line, “New York State Department of Health Learning Management System (LMS) Username Request”.

Step 4: In this email you will find your username and email address provided, along with a link to the password reset tool.

Password Reset Tool:

Step 1: To reset and change your password, you will first be prompted to **enter your username**. Once you have entered your username, click the **Submit** button.

Password Reset


Please enter your username. Instructions on how to change your password will be emailed to the email address you have provided in your LMS profile.



Username:

Submit

Step 2: Next, you will see a message letting you know that an email has been sent to you with instructions for changing your password. **Check your email** for an email with the subject, “New York State Department of Health Learning Management System (LMS) Password Request” and **follow the link to reset your password**. The link will expire after 15 minutes.

New York State Department of Health Learning Management System (LMS) Password Request

 DO NOT REPLY <cade@uic.edu> ☺ ↶ Reply ↶ Reply All → Forward ⋮

To  Greenbaum, Abbey E (HEALTH)
Cc  greenbaumabbey@gmail.com

Wed 10/22/2025 12:16 PM

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders or unexpected emails.

Dear Abbey E Greenbaum,

This email was sent automatically by the New York State Department of Health Learning Management System (LMS) in response to your request to change your password. This is done for your protection; only you, the recipient of this email can take the next step in the password change process.

To reset your password and access your account, follow these steps:

1. Click on the link below. If nothing happens when you click on the link, copy and paste the link into the address bar of your web browser.
<https://gcc02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.nylearnsph.com%2FchangePassword.aspx%3Fu%3DPtiCqCRz0C2QaJfCSK6OLOLhse7PhumPbm6Y0UoKcwEb%252fMUGzKLqi7XwsYxm3HRJ20OrOxe6Rio%253d&data=05%7C02%7Cabbey.greenbaum%40health.ny.gov%7C7df8874fea8647b4ab0e08de11865c10%7Cf46cb8ea79004d108ceb80e8c1c81ee7%7C0%7C638967465935226389%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIYiOilwLjAuMDAwMCIsIAiOiJXaW4zMilslkFOljoiTWFpbCIsIldUljoyfQ%3D%3D%7C0%7C%7C%7C&sdata=%2BORWL9W2sJ0b6uXUsC8r6XB7E9LN4zqQeLRzm8unAkM%3D&reserved=0>

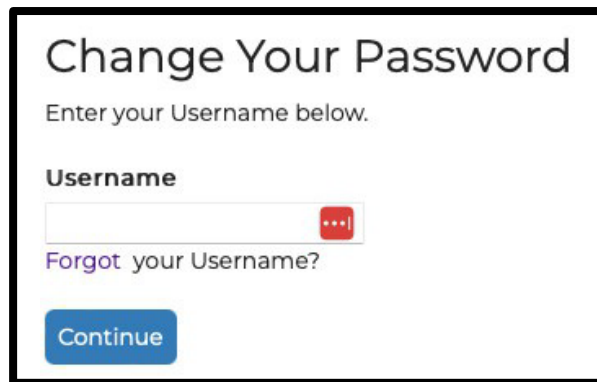
The link will take you to our password reset page.

2. Fill in the appropriate fields to reset your password and click Submit, you will then be able to access your account.

Thank you,

New York State Department of Health Learning Management System (LMS) Administrator

Step 3: A special LMS tab will open, **enter your username** and **click on Continue**.



Change Your Password

Enter your Username below.

Username

[Forgot your Username?](#)

Continue

Step 4: Change your password then click on the **Submit Changes** button.

Congrats! You have successfully recovered your LMS account information.

If you have any more questions, please see the FAQ section in the LMS.



Contact Us

If you cannot remember the email associated with your account, didn't receive an email, or you get an error message, please contact the LMS support contacts listed below. For all other questions about content in the LMS, contact your regional Fellowship Placement Coordinator or Fellowship Program Specialist or view the help content on the Training & Resources website.

Contact Information



518-473-4223 Choose LMS Help

edlearn@health.ny.gov

[Online LMS Help Resources for Fellows](#)
