



New York State Public Health Corps (NYSPHC) Fellowship Program

Educational Series

Jump Start your Career at the NYSDOH: Understanding the NYS Civil Service

November 8, 2023

Welcome!



Agenda

- Welcome and Agenda
- Learning Objectives
- Presentation
- Questions
- Closing/Evaluation/Program Updates



Learning Objectives

- Understand hiring and career mobility in New York State Civil Service;
- Recognize appointment types, including the role of exams and lists;
- · Identify job search, exam, and training resources; and
- Identify employment benefits that the New York State Department of Health has to offer.



Welcome! Beth Rivera and Courtney Chambers







Jump-Start Your Career at the NYS Department of Health

Agenda

- About the Department of Health
- Understanding NYS Civil Service
 - NYS Examinations
 - Lists and Appointments
 - Types of positions
 - How to apply
- Employee Benefits
- Q&A



November 8, 2023





About DOH



Mission: We protect, improve and promote the health, productivity and well being of all New Yorkers

<u>Vision:</u> New Yorkers will be the healthiest people in the world - living in communities that promote health, protected from health threats, and having access to quality, evidence-based, cost-effective health services

<u>Values</u>: Dedication to the public good, Innovation, Excellence, Integrity, Teamwork, Efficiency

Did you know?

We hire over 450 different job titles in all professions!



DOH Objectives

- Set policies, procedures and law for health care facilities
- Oversee Medicaid and eligibility
- Provide assistance to NYS of Health (Health insurance marketplace)
- Investigate healthcare related misconduct
- Inspect food establishments, summer pools, and campgrounds
- Lead the charge in identifying public health threats and research vaccines and cures
- Provide assistance to local County Health departments
- Provide education and awareness to the public



Job in all professions!

- Registered Nurse, LP, CNA
- Physician & Pharmacist
- Nutritionist
- Public Health Dentist
- Radiological Health Specialists
- Investigative Specialists
- Health System Specialists
- Sanitarians
- Plant Utilities Engineer & Maintenance
- Civil, Construction & Environmental Engineers
- Accountant & Auditors
- Health Care Fiscal Analyst
- Contract Management Specialist

- Architects
- Attorneys & Hearing Officers
- Research Scientists
- Data Analysts
- Information Technology (IT)
- Program Research Specialists
- Chief Information Security Officer
- Administrative & Aides
- Health Program Administrator
- Graphic Designer & Multimedia Production
- Public Health Educator



Leadership Opportunities

Directors
Deputy Directors
Area Office Directors
Program Managers





About DOH - Office Locations

- Main Office Albany
- Regional & District Offices across NYS
- Wadsworth Center & its laboratories
- The Department also directs and oversees patient care and research at five health care facilities:
 - Helen Hayes Hospital
 - NYS Veteran's Homes at: Oxford,
 St. Albans, Batavia & Montrose



All About DOH Programs

- The Facilities
- Office of Health Insurance Programs
- Office of Quality & Patient Safety
- Office of Primary Care & Health Systems Management
- Office Aging & Long Term Care
- NY State of Health
- Office of Heath Equity and Human Rights
- Division of Legal Affairs

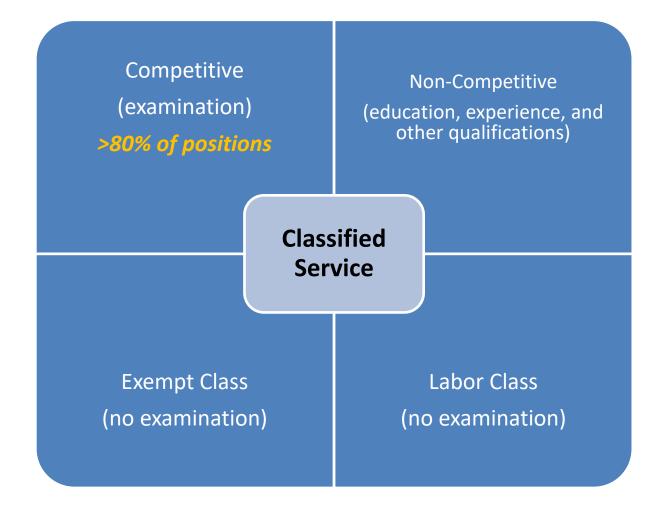
- Center for Community Health
- Division of Administration
- Center for Environmental Health
- Public Affairs Group
- AIDS Institute
- Wadsworth Center
- Office of Public Health
- Office of the Commissioner



Understanding New York State Career Mobility



Classified Service





Examination Types

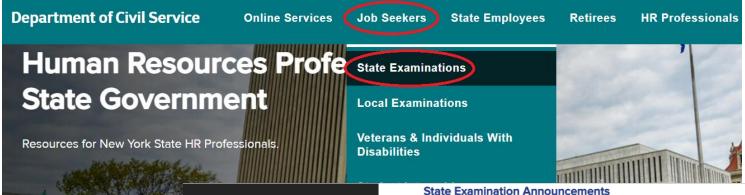
- Open-competitive examinations: open to anyone who possesses the minimum qualifications as listed on the examination announcement. Although generally thought of as examinations that are "open to the public", State employees are also eligible to take them if they meet the minimum qualifications.
- Promotion examinations: open to permanently appointed State employees. There are
 two types of promotion exams, interdepartmental and departmental. Interdepartmental
 examinations are open to permanent qualified employees across agencies. Departmental
 promotion examinations are open to permanent State employees of a specific agency.
- Transition examinations: open to permanently appointed State employees. They are
 used to allow State employees to "transition" from one career to another.
- Continuous Recruitment examinations: may be either open-competitive or promotional. They are used when there is a constant need to fill positions.



New York State Department of Civil Service



Services News Government COVID-19



SECTIONS

Overview

Working in State Government

Examination Announcements

Applying for an Examination

After Taking the Examination

Online Examinations

Additional Information

Examination announcements provide important information about each examination being held, including the job title(s), date of the examination, location, duties, salary, the subject of the examination, deadline to apply, and fee information. When you are interested in taking an examination, first review the announcement to determine if you are eligible. There are minimum qualifications for all examinations which you must meet in order to participate in the examination.

www.cs.ny.gov

Experience in a particular field of work may be required for some jobs. Other jobs also will require a demonstration of proficiency at certain skills, such as typing or fluency in a second language, or require a physical examination. Read each examination announcement carefully. You must meet the qualifications in order to take the examination.

Most examinations are held periodically. Some examinations are held continuously, with applications accepted anytime. With these continuous recruitment examinations, the qualified applicants are tested on an as-needed basis, and successful candidates' names are added to the eligible list continuously.

Archived examination announcements, which contain information such as minimum qualifications at the time the examinations were given, are posted for reference purposes only and cannot be used when applying for upcoming examinations

Examinations Open to the Public Examinations Open to State Employees Continuous Recruitment Examinations

Applying for an Examination

If you are qualified to take a civil service examination, you need to complete an application and submit the application processing fee. Please be advised that application processing fees are non-refundable. There are some instances in which individuals may qualify for a fee waiver. You can apply on-line or download the announcement and appropriate application. Your application will be reviewed to ensure that you meet the minimum qualifications listed on the examination announcement.

You can apply for most State examinations online.

Some features of the online application process include being able to save and return to an application you did not complete. You can also see a list of examinations you have already applied for using the online application process.



Job Seekers State Employees Retirees HR Professionals About Us



Senior Recreation Therapist

Written Test To Be Held

August 5, 2023

You may be assigned to either Saturday or Sunday

to take your test.

You cannot request or change your scheduled day.

Applications Must Be Submitted or Postmarked

Ву

June 21, 2023

Duties

Subject of Examination

How to Apply

Exams Included on This Announcement					
EXAM NUMBER	EXAM TITLE	SALARY	SALARY GRADE	NON-REFUNDABLE PROCESSING FEE (WAIVERS AVAILABLE)	
26-800	Senior Recreation Therapist	\$57,984	G-17	- \$0	
26-801	Senior Recreation Therapist (Spanish Language)	\$57,984	G-17		

Download Announcement

You must review important information on the New York State Department of Civil Service COVID-19 policy that applies to all candidates sitting for in-person Civil Service examinations being administered at a New York State test center. You can access our full <u>policy</u> on the Department of Civil Service website.

Due to current testing space limitations, candidates may need to travel to a test site to take this examination. Candidates will be notified of their test site location on their admission notice.

Appointees who work in the five boroughs of New York City or in Nassau, Suffolk, Rockland, or Westchester Counties will receive an additional \$3,026 annual downstate adjustment. Appointees who work in Dutchess, Orange, or Putnam Counties will receive an additional \$1,513 annual mid-Hudson adjustment.

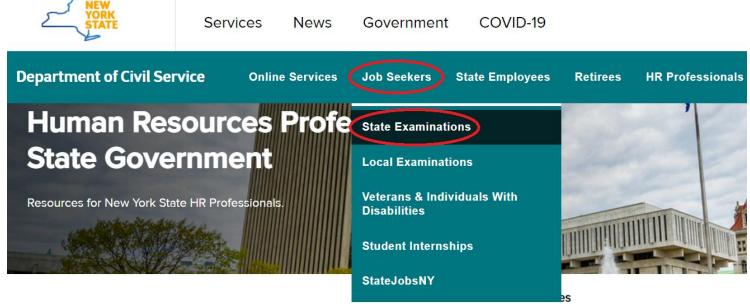
Minimum Qualifications

On or before August 5, 2023, you must have:

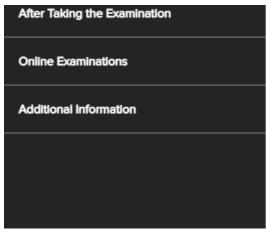




The exam announcement hasn't been published. Can I find more information about the previous exam?



New York State Department of Civil Service www.cs.ny.gov



State Examination Announcements

Examination announcements provide important information about each examination being held, incl examination, deadline to apply, and fee information. When you are interested in taking an examination qualifications for all examinations which you must meet in order to participate in the examination.

Experience in a particular field of work may be required for some jobs. Other jobs also will require a language, or require a physical examination. Read each examination announcement carefully. You m

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How Can I Find Out About Upcoming Civil Service Examinations?

Overview

Job Seekers

As the central office for communication for the Department of Civil Service, the Public Information Office (PIO) leads the effort to promote and share accomplishments with the public and the media.

Applications and Publications

- Application Forms
- Department of Civil Service <u>Publications</u>

State Employees

Reports

Reports

Stay Informed

Tentative Examination Schedule

- Tentative schedule of <u>upcoming open-competitive examinations</u>
- Tentative schedule of uses miss exemption/transition examinations

Announcement E-mail Notification

Sign-up to receive notification of of upcoming examination announcements.

Outreach and wed on

Outreach and Recruitment schedule of upcoming events.



55-B/C Program

Assists individuals with disabilities and veterans with disabilities with entering entry-level positions with the State.

- Requires an eligibility determination letter from Civil Service.
- Can fill a vacant competitive class position (designated noncompetitive).
- MUST meet minimum qualifications & any performance testing requirements.
- Will serve a probationary period.
- Eligible for transfers and to compete in exams.



Understanding Lists and Appointments



Where am I on the list?

- Top three scores must be considered.
- Anyone within a score band is 'reachable' if the score is reachable. The order they're listed in is inconsequential.
- Your position on a list is NOT a guarantee of employment.

Example One:					
SCORE	NUMBER OF CANDIDATES AT THIS SCORE	RANK OF CANDIDATES			
100	1	1			
95	1	2			
90	1	3			

In this case all three candidates at all three scores and ranks are equally eligible to be appointed. People may use the word 'reachable' to describe this.

Example Two:					
SCORE	NUMBER OF CANDIDATES AT THIS SCORE	RANK OF ALL CANDIDATES AT THIS SCORE			
100	10	1			
95	10	11			
90	10	21			

In this case, only the ten candidates at score 100 and rank 1 are eligible for appointment. If, however, through hiring or declinations the number of candidates at 100 is reduced to 2, then all 10 candidates at the score 95 (rank 11) can also be considered. Only if there were only 2 or fewer candidates at the scores of 100 and 95 (ranks 1 and 11) can any of the 10 candidates at the 90 score be considered.



Employment Status

There are six types of employment status:

- Permanent
- Contingent Permanent
- Provisional
- Temporary
- Seasonal
- Hourly



Permanent vs Contingent Permanent Appointments

Permanent – A permanent appointment is subject to successful completion of the probationary period. Permanent appointments in the competitive class are made from eligible lists established as a result of competitive examinations or via transfer. A permanent appointment can only be terminated, interrupted or discontinued in accordance with the laws, rules and regulations governing the classified service.

Contingent Permanent – Contingent permanent appointments are made to vacant positions that are held by employees who are on extended leave. Although the appointment carries all the rights of a permanent appointment, contingent permanent employees may be displaced if the employee who holds the position on a permanent basis decides to come back prior to the expiration of their leave. Contingent permanent employees will be appointed on a permanent basis as soon as it is possible to do so.



Provisional Appointments

Non-permanent appointment to a competitive class position.

- Occurs when no Department of Civil Service examination eligible list exists for the title
 in the geographic location in which the appointment is being made or there are less
 than three acceptors on the eligible list.
- Appointees must meet minimum qualifications for the most recent or next promotion, open-competitive or transition examination for the position, and the appointment must also be approved by Civil Service.
- Failure to achieve a reachable score on the next examination for the title may result in the termination of employment for the provisional employee. Although a tad risky, it is a great opportunity to get your foot into state service.
- For information about upcoming examinations, employees should monitor the Department of Civil Service examination website.

Temporary, Seasonal & Hourly Appointments

- Temporary appointments may be made when there is a need for emergency work, a position is scheduled to terminate within a short period of time, to fill in for a permanent employee who is on a leave of absence, or the position is pending "jurisdictional classification approval" by the New York State Civil Service Commission.
- Seasonal appointments are made to positions designated with a starting and ending date. They cannot exceed three months in duration and cannot occur more than once a year.
- Hourly appointments are for a limited duration.

For temporary, seasonal and hourly positions, appointments may be made from among applicants who meet the standards of fitness prescribed by the New York State Civil Service Commission. Such positions are generally classified in the non-competitive class and there are no opportunities for transfer to another position. Staff in temporary, seasonal and/or hourly positions are encouraged to take competitive examinations when available.

November 8, 2023

State Jobs





State Jobs New York



StateJobsNY

www.statejobs.ny.gov

Please note: State agencies that contact job applicants do not usually request personal or financial information via text message or over the phone in connection with your response to a job posting. If you are contacted for such information by these methods, or any other method, please verify the identity of the individual before transmitting such information to that person.

FOR HR PROFESSIONALS



Manage state agency vacancy postings

Login Required

FOR PROGRAM MANAGERS



Review internship candidate applications and post internship opportunities

Login Required

FOR STATE EMPLOYEES



Transfer and promotional opportunities for state employees

FOR INTERNSHIP CANDIDATES



Apply for an internship and review current internship opportunities FOR THE GENERAL PUBLIC



FAQ on how to become a state employee, links to exam information and list of current jobs open to the general public Skip to Content

<u>Home</u>

Vacancies

Search Vacancies

Vacancy Feed

Other State Listings

Helpful Links

Exam Announcements 2

Transfer 2

Career Mobility Office ™

Glossary Of Titles - Inquiry

Welcome

September 15, 2022

This page is designed for current New Yo

From here, you can review all current ope interest to you (search vacancies).

We have included links to agencies that p resources located on state sites that prov

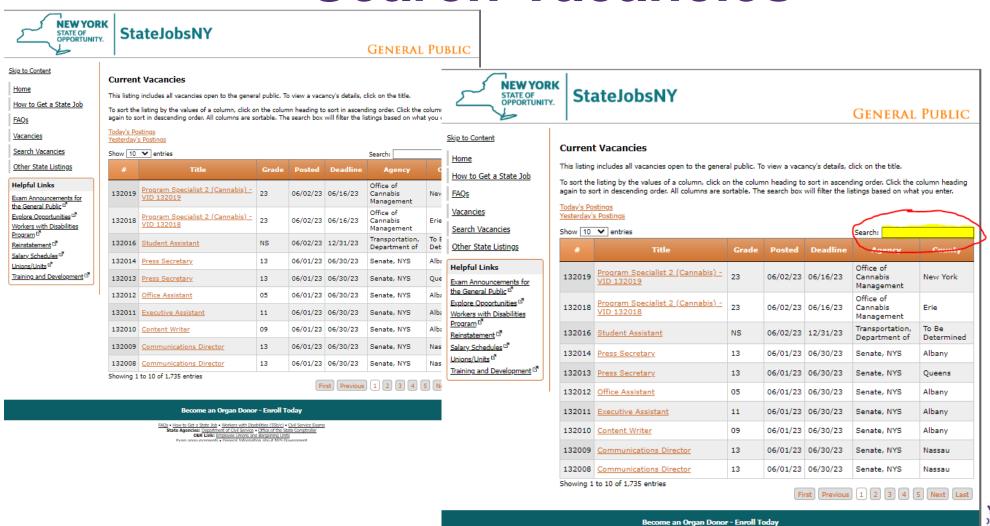
Accessibility Note: Those of you using off.

If you have any questions or comments a statejobsny@oer.ny.gov.



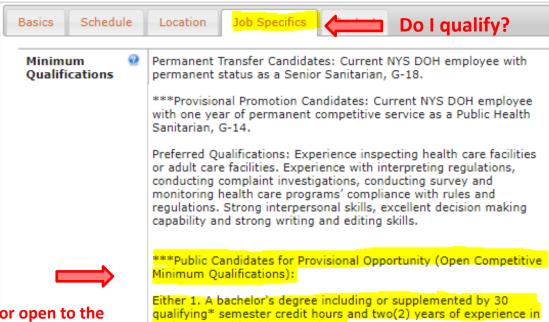
Search Vacancies

cles: Department of Ovil Service • Office OER Link: Employee Unions and Barga



YORK Departmen of Health





Look for open to the public qualifications. You must meet the criteria to be eligible.

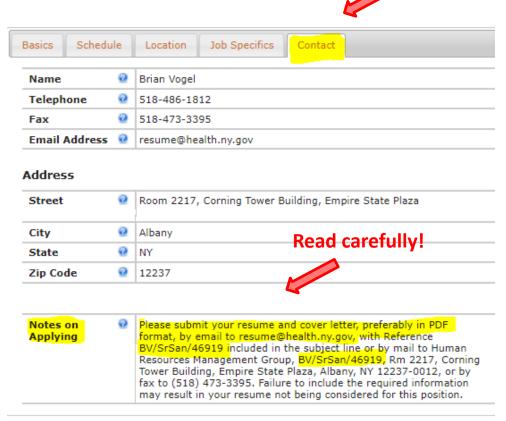
environmental health protection**;

Or 2. A master's degree including or supplemented by 30 qualifying* semester credit hours and one(1) year of experience in

qualifying* semester credit hours and one(1) year of experience in environmental health protection**.

*Qualifying semester credit hours include: animal science, biochemical engineering, biochemistry, biological sciences, biology, biophysics, chemical engineering, chemical science, chemistry, civil

This is how you apply



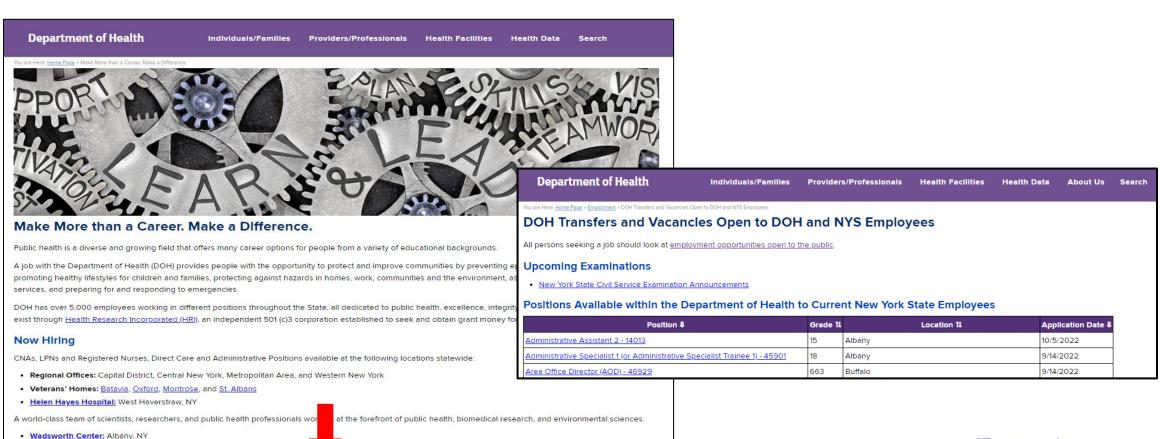


Apply for Open Positions Across the State

Apply for Transfers and Vacancies Open to DOH and NYS Employees

For more DOH information

https://www.health.ny.gov/employment/





Positioning Yourself for Success

- Take every available exam for which you qualify.
- Don't wait to be canvassed, apply to postings.
- Check the DOH employment page and State Jobs weekly.
- Follow the instructions carefully when you apply to postings.
- Write cover letters.
- Update your resume often.



Cover Letter and Resume Tips

- Always send a cover letter.
- Customize the cover letter and resume for each application.
- Write 1-2 paragraphs drawing connections between your qualifications and experience to the major job duties and preferred qualifications of the position for which you're applying.
- Skills are in, objectives are out!
- Adjust your resume to highlight your experience most relevant to the top 3-5 job duties listed for the position.
- Don't forget to include results and achievements.





Employee Benefits



Salary

- New York State strives to offer salaries competitive with the job market.
- Positions at some agencies and locations receive a shift or geographical pay differential



Public Student Loan Forgiveness

 PSLF forgives the remaining balance on your Direct Loans after you have made 120 qualifying monthly payments.



Holidays and Paid Leave

In general, a full-time PEF employee earns the following:



Paid Holidays Annually



Days of vacation leave annually after the first year



Days of paid personal leave annually



Days of paid sick leave



Retirement Program

- NYS Employees' Retirement System (ERS) is designed to provide guaranteed income (a pension) after retirement from State service.
- Tier 6 members are vested after 5 years of credited NYS service.
 Retirement benefits are determined by the total years of credited service, age at retirement. and final average salary.
- NYS employees continue to earn service credit when transferring between State agencies.



Healthcare | Dental | Vision

- Choose from a variety of health insurance plans with affordable premiums
- Dental and Vision insurance are provided at no extra cost to you.



More benefits

- NYS Deferred Compensation Plan
- Savings programs
 U.S. Savings Bond & College
 Savings Plan
- Flex Spending Account
 Health Care Spending Account and
 Dependent Care Advantage

- Life Insurance & Disability Insurance
- Membership in the State Employees
 Federal Credit Union (SEFCU)
- Employee Assistance Program
 An assessment and referral service that connects employees with local service providers and support services to address their personal needs



Total Compensation



Total benefit package = up to 65% of total salary



DOH Task Force for Women's Initiatives



- Mentoring program
- Bring Your Future to Work day



Q&A

recruit@health.ny.gov



Closing, Announcements, Updates, Save the Date





New for Fellows: Educational Series Certificate Program!

After today's Educational Series event, we strongly encourage all **Fellows** to return to the LMS to complete the course quiz. **Why?**

In 2024, Fellows will have the ability to receive a professional development certificate of completion for viewing the Educational Series courses in the LMS and answering the associated quiz questions!

We encourage you to complete the three quiz questions associated with today's session in the LMS to receive credit towards the future Educational Series Certificate program!



Announcements & Updates

- Please complete the Evaluation Survey which you will be prompted to take when you close out of Zoom.
- If you want to continue the conversation, join the NYSPHC Fellowship Program LinkedIn Group to continue networking and professional development: https://www.linkedin.com/groups/14
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Save the Date!

- Educational Series
 - January 10th, 2024, 12PM-1PM
 - February 14th, 2024, 12PM-1PM
 - April 10th, 2024, 12PM-1PM
- NYSPHC Annual Summit
 - Albany, NY
 - December 12-13
- Quarterly Consortia
 - March 2024



NYSPHC Training and Resources Website

https://nysphcresources.health.ny.gov/training-resource-center

New York State Public Health Corps

Fellowship Program



Training Resource Center Home















Questions?



