



#### New York State Public Health Corps (NYSPHC) Fellowship Program

NYSDOH Fellow Consortium #4 June 16<sup>th</sup>, 2023 10am-12pm

#### Welcome!



# Agenda

>Welcome & Introductions (5 minutes)

- Beth Rivera & Courtney Chambers Presentation (45 minutes)
- >Q&A (15 minutes)
- >Break (5 minutes)
- Fellow Spotlights (45 minutes)
- Announcements (15 minutes)



Welcome! Beth Rivera & Courtney Chambers Human Resources Management Group New York State Department of Health





# Jump-Start Your Career at the NYS Department of Health

June 16, 2023

## Agenda

- About the Department of Health
- Understanding NYS Civil Service
  - NYS Examinations
  - Lists and Appointments
  - Types of positions
  - How to apply
- Employee Benefits
- Q&A







# **About DOH**

<u>Mission</u>: We protect, improve and promote the health, productivity and well being of all New Yorkers

<u>Vision</u>: New Yorkers will be the healthiest people in the world - living in communities that promote health, protected from health threats, and having access to quality, evidence-based, cost-effective health services

<u>Values</u>: Dedication to the public good, Innovation, Excellence, Integrity, Teamwork, Efficiency



4,500+

Employees

We hire over 450 different job titles in all professions!



## Job in all professions!

- Registered Nurse, LP, CNA
- Physician & Pharmacist
- Nutritionist
- Public Health Dentist
- Radiological Health Specialists
- Investigative Specialists
- Health System Specialists
- Sanitarians
- Plant Utilities Engineer & Maintenance
- Civil, Construction & Environmental Engineers
- Accountant & Auditors
- Health Care Fiscal Analyst
- Contract Management Specialist

- Architects
- Attorneys & Hearing Officers
- Research Scientists
- Data Analysts
- Information Technology (IT)
- Program Research Specialists
- Chief Information Security Officer
- Administrative & Aides
- Health Program Administrator
- Graphic Designer & Multimedia Production
- Public Health Educator



June 16, 2023

# **Leadership Opportunities**

Directors Deputy Directors Area Office Directors Program Managers





### **About DOH - Office Locations**

- Main Office Albany
- Regional & District Offices across NYS
- Wadsworth Center & its laboratories
- The Department also directs and oversees patient care and research at five health care facilities:
  - Helen Hayes Hospital
  - NYS Veteran's Homes at: Oxford, St. Albans, Batavia & Montrose



# **All About DOH Programs**

- The Facilities
- Office of Health Insurance Programs
- Office of Quality & Patient Safety
- Office of Primary Care & Health Systems Management
- Office Aging & Long Term Care
- Metropolitan Area Region Office
- Western Regional Office
- Central NY Regional Office
- Capital District Regional Office
- NY State of Health

- Office of Heath Equity and Human Rights
- Division of Legal Affairs
- Center for Community Health
- Division of Administration
- Center for Environmental Health
- Public Affairs Group
- AIDS Institute
- Wadsworth Center
- Office of Public Health
- Office of the Commissioner



# **Our Objectives**

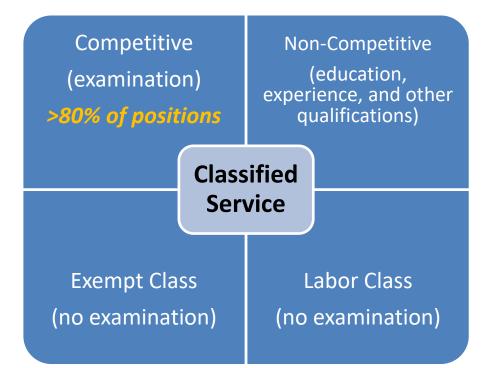
- Set policies, procedures and law for health care facilities
- Oversee Medicaid and eligibility
- Provide assistance to NYS of Health (Health insurance marketplace)
- Investigate healthcare related misconduct
- Inspect food establishments, summer pools, and campgrounds
- Lead the charge in identifying public health threats and then research vaccines and cures
- Provide assistance to local County Health departments
- Provide education and awareness to the public
- And much more..



# Understanding New York State Career Mobility



### **Classified Service**





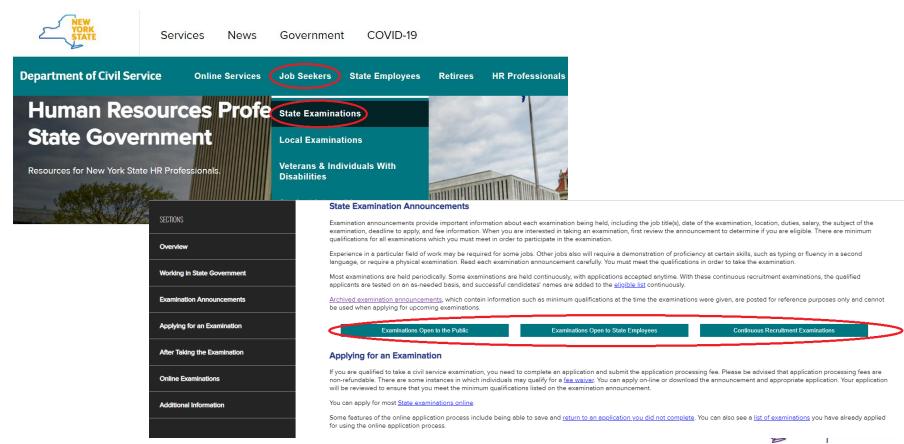
#### **Examination Types**

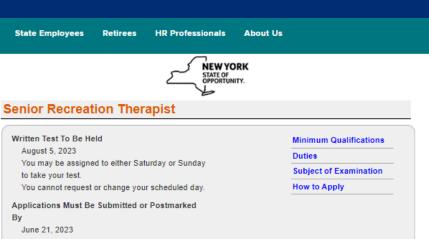
- **Open-competitive examinations:** open to anyone who possesses the minimum qualifications as listed on the examination announcement. Although generally thought of as examinations that are "open to the public", State employees are also eligible to take them if they meet the minimum qualifications.
- **Promotion examinations:** open to permanently appointed State employees. There are two types of promotion exams, interdepartmental and departmental. Interdepartmental examinations are open to permanent qualified employees across agencies. Departmental promotion examinations are open to permanent State employees of a specific agency.
- **Transition examinations:** open to permanently appointed State employees. They are used to allow State employees to "transition" from one career to another.
- **Continuous Recruitment examinations:** may be either open-competitive or promotional. They are used when there is a constant need to fill positions.



#### June 16, 2023

#### New York State Department of Civil Service <u>www.cs.ny.gov</u>





	Exams Included on This Annound	cement		
EXAM NUMBER	EXAM TITLE	SALARY	SALARY GRADE	NON-REFUNDABLE PROCESSING FEE (WAIVERS AVAILABLE)
26-800	Senior Recreation Therapist	\$57,984	G-17	S0
26-801	Senior Recreation Therapist (Spanish Language)	\$57,984	G-17	30

Download Announcement

☆ Back To

Top

You must review important information on the New York State Department of Civil Service COVID-19 policy that applies to all candidates sitting for in-person Civil Service examinations being administered at a New York State test center. You can access our full policy on the Department of Civil Service website.

Due to current testing space limitations, candidates may need to travel to a test site to take this examination. Candidates will be notified of their test site location on their admission notice.

Appointees who work in the five boroughs of New York City or in Nassau, Suffolk, Rockland, or Westchester Counties will receive an additional \$3,026 annual downstate adjustment. Appointees who work in Dutchess, Orange, or Putnam Counties will receive an additional \$1,513 annual mid-Hudson adjustment.

#### Minimum Qualifications

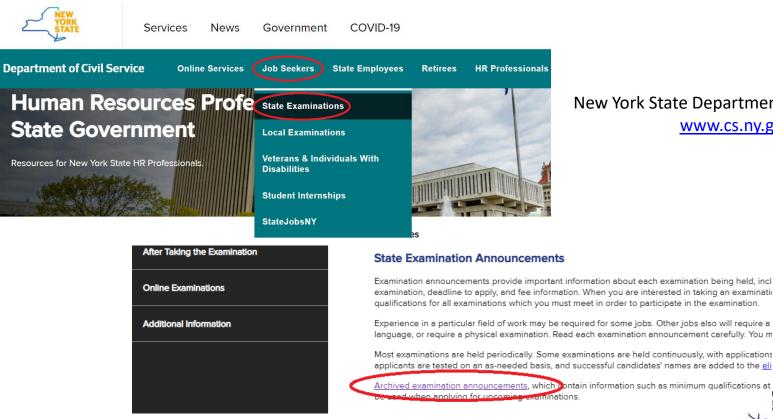
Job Seekers

On or before August 5, 2023, you must have:

Fither 1 a bachelor's degree in the apeutic recreation creative arts the rapy art the rapy dance the rapy music



#### The exam announcement hasn't been published. Can I find more information about the previous exam?



#### New York State Department of Civil Service www.cs.ny.gov

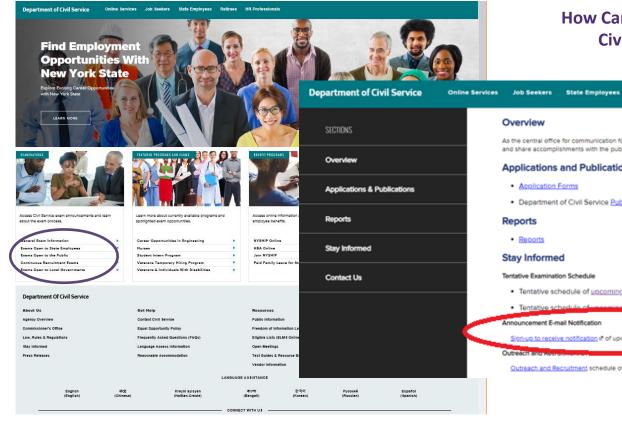
**VYORK** 

RTUNIT

Department

19

#### June 16, 2023



#### How Can I Find Out About Upcoming **Civil Service Examinations?**

As the central office for communication for the Department of Civil Service, the Public Information Office (PIO) leads the effort to promote and share accomplishments with the public and the media.

**HR Professionals** 

About Us

#### Applications and Publications

- Application Forms
- Department of Civil Service Publications

#### Tentative Examination Schedule

- Tentative schedule of upcoming open-competitive examinations
- Tentative schedulo of uncerning ecemetico/transition examinations

Retirees

#### Announcement E-mail Notification

Sign-up to receive notification of of upcoming examination announcements.

Outreach and Recruitment schedule of upcoming events.



## 55-B/C Program

Assists individuals with disabilities and veterans with disabilities with entering entry-level positions with the State.

- Requires an eligibility determination letter from Civil Service.
- Can fill a vacant competitive class position (designated noncompetitive).
- MUST meet minimum qualifications & any performance testing requirements.
- Will serve a probationary period.
- Eligible for transfers and to compete in exams.



# Understanding Lists and Appointments



#### Where am I on the list?

- Top three scores must be considered.
- Anyone within a score band is 'reachable' if the score is reachable. The order they're listed in is inconsequential.
- Your position on a list is NOT a guarantee of employment.

	Example One:	
SCORE	NUMBER OF CANDIDATES AT THIS SCORE	RANK OF CANDIDATES
100	1	1
95	1	2
90	1	3

In this case all three candidates at all three scores and ranks are equally eligible to be appointed. People may use the word 'reachable' to describe this.

	Example T	īwo:
SCORE	NUMBER OF CANDIDATES AT THIS SCORE	RANK OF ALL CANDIDATES AT THIS SCORE
100	10	1
95	10	11
90	10	21

In this case, only the ten candidates at score 100 and rank 1 are eligible for appointment. If, however, through hiring or declinations the number of candidates at 100 is reduced to 2, then all 10 candidates at the score 95 (rank 11) can also be considered. Only if there were only 2 or fewer candidates at the scores of 100 and 95 (ranks 1 and 11) can any of the 10 candidates at the 90 score be considered.



### **Employment Status**

There are six types of employment status:

- Permanent
- Contingent Permanent
- Provisional
- Temporary
- Seasonal
- Hourly



24



#### **Permanent vs Contingent Permanent Appointments**

**Permanent** – A permanent appointment is subject to successful completion of the probationary period. Permanent appointments in the competitive class are made from eligible lists established as a result of competitive examinations or via transfer. A permanent appointment can only be terminated, interrupted or discontinued in accordance with the laws, rules and regulations governing the classified service.

**Contingent Permanent** – Contingent permanent appointments are made to vacant positions that are held by employees who are on extended leave. Although the appointment carries all the rights of a permanent appointment, contingent permanent employees may be displaced if the employee who holds the position on a permanent basis decides to come back prior to the expiration of their leave. Contingent permanent employees will be appointed on a permanent basis as soon as it is possible to do so.



## **Provisional Appointments**

Non-permanent appointment to a competitive class position.

- Occurs when no Department of Civil Service examination eligible list exists for the title in the geographic location in which the appointment is being made or there are less than three acceptors on the eligible list.
- Appointees must meet minimum qualifications for the most recent or next promotion, open-competitive or transition examination for the position, and the appointment must also be approved by Civil Service.
- Failure to achieve a reachable score on the next examination for the title may result in the termination of employment for the provisional employee. Although a tad risky, it is a great opportunity to get your foot into state service.
- For information about upcoming examinations, employees should monitor the Department of Civil Service examination website.





#### **Temporary, Seasonal & Hourly Appointments**

- Temporary appointments may be made when there is a need for emergency work, a position is scheduled to terminate within a short period of time, to fill in for a permanent employee who is on a leave of absence, or the position is pending "jurisdictional classification approval" by the New York State Civil Service Commission.
- Seasonal appointments are made to positions designated with a starting and ending date. They cannot exceed three months in duration and cannot occur more than once a year.
- Hourly appointments are for a limited duration.

For temporary, seasonal and hourly positions, appointments may be made from among applicants who meet the standards of fitness prescribed by the New York State Civil Service Commission. Such positions are generally classified in the non-competitive class and there are no opportunities for transfer to another position. Staff in temporary, seasonal and/or hourly positions are encouraged to take competitive examinations when available.



#### **State Jobs**





**NEW YORK** 

STATE OF OPPORTUNITY.

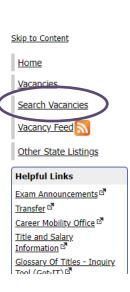
### **State Jobs New York**

www.statejobs.ny.gov

**Please note:** State agencies that contact job applicants do not usually request personal or financial information via text message or over the phone in connection with your response to a job posting. If you are contacted for such information by these methods, or any other method, please verify the identity of the individual before transmitting such information to that person.

**StateJobsNY** 





#### Welcome

September 15, 2022

This page is designed for current New Yo

From here, you can review all current ope interest to you (search vacancies).

We have included links to agencies that p resources located on state sites that prov

Accessibility Note: Those of you using off.

If you have any questions or comments a <u>statejobsny@oer.ny.gov</u>.



#### **Search Vacancies**

<u>to Content</u> ome	Current						-								
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	132009	Communications Director	13	06/01/23	06/30/23	Senate, NYS	Nas	Salary Schedules	132014	Press Secretary	13	06/01/22	06/30/23	Senate, NYS	Albany
	132008	Communications Director	13	06/01/23	06/30/23	Senate, NYS	Nas	Unions/Units <sup>18</sup> Training and Development <sup>18</sup>		Press Secretary	13		06/30/23	Senate, NYS	Oueens

FAQs • How to Get a State Job • Workers with Disabilities (SSb(c) • Out Service Poams State Agencies: Department of Out Service • Office of the State Comptonies ORP Link: Imployee Unions and Barganing Units

#### Become an Organ Donor - Enroll Today

09

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06/01/23 06/30/23 Senate, NYS

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FAQs + How to Get a State Job + Workers with Disabilities (53b/c) + Ovil Service Exams State Agencies: Department of Ovil Service + Office of the State Comptroller OER Link: Employee Unions and Bergaling Units Pore associationest + General Information Advant MVS Convergencet

132010 Content Writer

132009 Communications Director

132008 Communications Director

Showing 1 to 10 of 1,735 entries



Review Vacancy

Applications Due

Vacancy ID

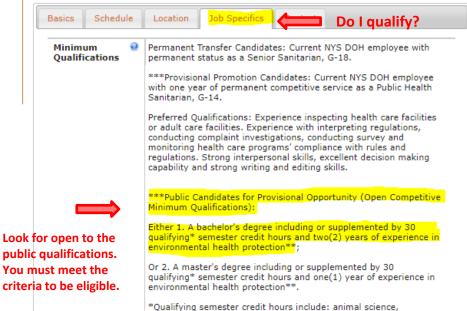
0

05/31/23

06/14/23
 131880

#### What to look for..

#### This is how you apply



Last day to apply

\*Qualitying semester credit hours include: animal science, biochemical engineering, biochemistry, biological sciences, biology, biophysics, chemical engineering, chemical science, chemistry, civil

Basics	Schedule	Location Job Specifics				
Name	0	Brian Vogel				
Telepho	ne 🥹	518-486-1812				
Fax	0	518-473-3395				
Email A	ddress 😟	resume@health.ny.gov				

#### Address

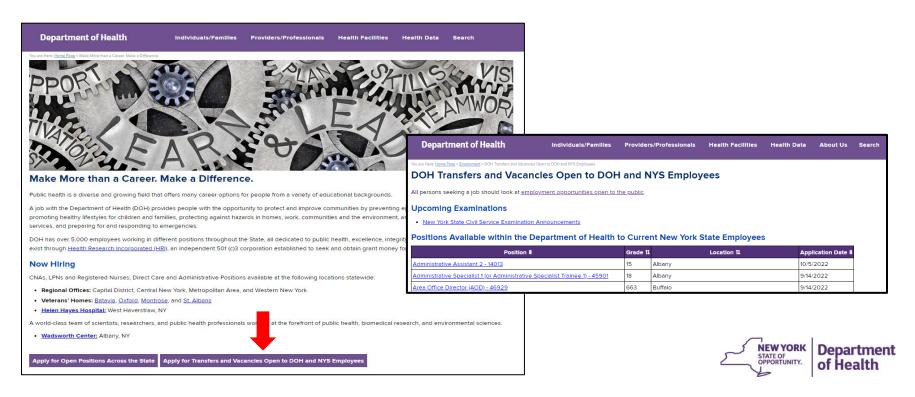
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ip Code	0	12237			
Zip Code	0	12237			

Notes on Applying Please submit your resume and cover letter, preferably in PDF format, by email to resume@health.ny.gov, with Reference BV/SrSan/46919 included in the subject line or by mail to Human Resources Management Group, BV/SrSan/46919, Rm 2217, Corning Tower Building, Empire State Plaza, Albany, NY 12237-0012, or by fax to (518) 473-3395. Failure to include the required information may result in your resume not being considered for this position.



#### For more DOH information

#### https://www.health.ny.gov/employment/



## **Positioning Yourself for Success**

- Take every available exam for which you qualify.
- Don't wait to be canvassed, apply to postings.
- Check the DOH employment page and State Jobs weekly.
- Follow the instructions carefully when you apply to postings.
- Write cover letters.
- Update your resume often.



### **Cover Letter and Resume Tips**

- Always send a cover letter.
- Customize the cover letter and resume for each application.
- Write 1-2 paragraphs drawing connections between your qualifications and experience to the major job duties and preferred qualifications of the position for which you're applying.
- Skills are in, objectives are out!
- Adjust your resume to highlight your experience most relevant to the top 3-5 job duties listed for the position.
- Don't forget to include results and achievements.



June 16, 2023



### Make More than a Career. MAKE A DIFFERENCE.

# Employee Benefits



Salary

- New York State strives to offer salaries competitive with the job market.
- Positions at some agencies and locations receive a shift or geographical pay differential



## **Public Student Loan Forgiveness**

 PSLF forgives the remaining balance on your Direct Loans after you have made 120 qualifying monthly payments.





## **Holidays and Paid Leave**





Paid Holidays Annually

Days of vacation leave annually after the first year

Days of paid personal leave annually

5

(Up to) days paid sick leave

13



## **Retirement Program**

- NYS Employees' Retirement System (ERS) is designed to provide guaranteed income (a pension) after retirement from State service.
- Tier 6 members are vested after 5 years of credited NYS service. Retirement benefits are determined by the total years of credited service, age at retirement. and final average salary.
- NYS employees continue to earn service credit when transferring between State agencies.



## Healthcare | Dental | Vision

- Choose from a variety of health insurance plans with affordable premiums
- Dental and Vision insurance are provided at no extra cost to you.



## **More benefits**

- New York State Deferred
   Compensation Plan
- Savings programs such as U.S. Savings Bond and College Savings Plan
- Flex Spending Account:

Health Care Spending Account and Dependent Care Advantage

- Life Insurance and Disability Insurance
- Membership in the State Employees Federal Credit Union (SEFCU)
- Employee Assistance Program: an assessment and referral service that connects employees with local service providers and support services to address their personal needs



June 16, 2023

## **Total Compensation**



# Total benefit package = up to 65% of total salary



### **DOH Task Force for Women's Initiatives**



- Mentoring program
- Bring Your Future
   to Work day



## Q&A

## recruit@health.ny.gov









## **Fellow Spotlights**







## **NYSPHC Fellowship Overview**

## Alex Bleau – EMS Data Analytics

June 16<sup>th</sup>, 2023

Alexander Bleau EMS Data and Analytics Specialist Bureau of EMS and Trauma Systems 838-207-4495 | alexander.bleau@health.ny.gov

## **Presentation Overview**

- Introduction
- Position Description / Projects and Experiences
- Average Workday
- Future Developments



## Introduction

- From Castleton-on-Hudson, NY
- B.S. Microbiology from Albany College of Pharmacy
- Volunteer EMT in 2019 | Pre-Med Experience
- EMS Chief mid-2021 | Public Health Advocate
- NYSPHC EMS-related Fellowship in August 2022



## **Position Description**

- EMS Data and Analytics Specialist
- Reporting, Compliance, Education
- Quality Improvement Initiatives
  - Clinical Reporting, Technical Updates
- EMS Conferences | VitalSigns & National EMS Conference



## **Average Workday**

- Work Location / Remote Work
- Collaboration
- Reporting / Audits
- Bureau of EMS (Everyday Meal Service)



## **Future Developments**

- Data Quality Improvement
  - NEMSIS v3.5 Transition, Data Dictionary
- EMS Annual Report
- Improved Reporting
- NYS Budget Part S





## **Thank You!**

## **Any Questions?**

Alexander Bleau EMS Data and Analytics Specialist Bureau of EMS and Trauma Systems 838-207-4495 | alexander.bleau@health.ny.gov



## **Continuous Quality Improvement** for Hemoglobinopathy Specialty Care Centers in New York

Rachel Wilson, MPH NYSPHC Fellow, NYSDOH 06/16/2023 NYS Newborn Screening Program *External Systems Quality Unit (ESQU)* 





#### **Overview of the Newborn Screening Program (NBSP)**

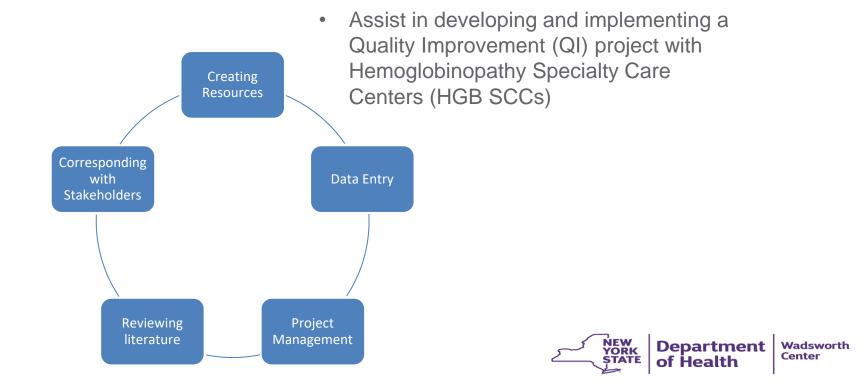
- Blood is collected on a bloodspot card within 24-36 hours of birth and mailed from all over the state to the David Axelrod Institute (DAI) on New Scotland Ave.
- Screening for over 50 genetic disorders
- For example: Cystic Fibrosis (CF), Phenylketonuria (PKU), Congenital Hypothyroidism (CH), Sickle Cell Disease (SCD/ HGB SS)





#### **Overview of My Position**

• Public Health Specialist II



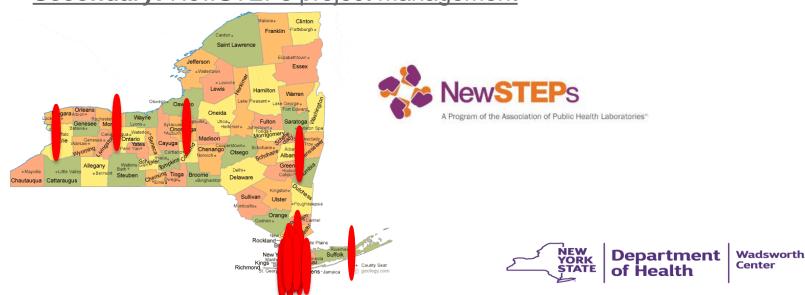
#### **My Typical Day**

- At DAI, but not in the lab! We have a team of 4 people in ESQU
- Review my to-do list; Prioritize weekly tasks and prepare for upcoming meetings; coordinate with colleagues on next steps
- Enter data; review cases; support and train newer staff on data entry protocols
- Create materials for stakeholders, as well as reports for my supervisor
- Walk break at Lunch!
- Respond to questions via email and teams



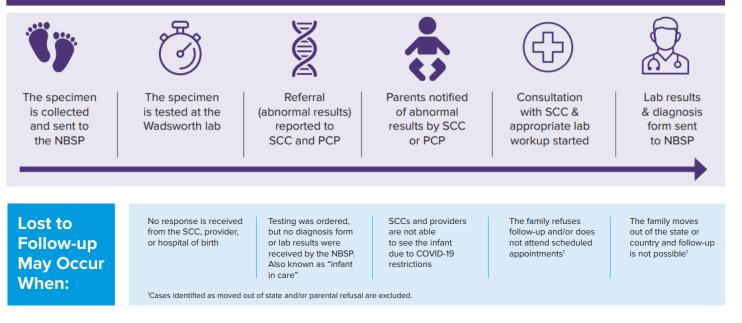
#### **Current Projects**

- Primary: Extended short-term follow-up (ESTFU)
- ✓ 2019-2020 referrals were lost to follow-up (LtFU) due to COVID-19; we are bridging the gap to update the records in our case management system
- Secondary: NewSTEPs project management



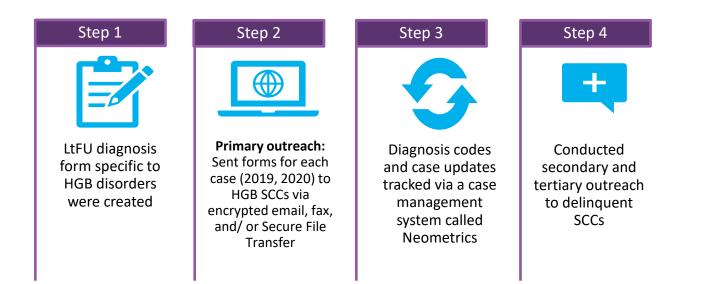
#### **Quality Improvement Project**

#### **The Referral Process**





#### **Extended Short-term Follow-up**





## **Future Projects & Tasks**

- Send out *Report Cards* as a tailored way to engage SCCs in their internal quality improvement work
- Disseminate educational materials, such as Best Practices. Then, update the Sickle Cell Trait brochure from 2014 – for parents.
- 2015-2018 ESTFU
- Meet with providers and administrative staff to discuss specific workflow changes at their SCCs
- Continue to support the ESQU team by helping with their projects

Wadsworth Center

#### **Miscellaneous Activities**

- Evaluation workgroup
- Journal Club
- Wadsworth Center Fellow Group APHL curriculum
- Responsible Conduct of Research (RCR) course
- CPR/AED certification
- Laboratory Professionals Week



#### Acknowledgements

A thank you to my supervisor Dr. Kathy Chou, Director Dr. Michele Caggana, as well as my colleagues in the follow-up unit and Hemoglobin lab.





## **Thank You!**

## **Any Questions?**

Rachel Wilson, MPH Wadsworth Center, Newborn Screening Program Rachel.wilson3@health.ny.gov



# **NYSPHC Fellowship Overview**

## Anthony Malloni – Bureau of TB Control

June 16, 2023

Anthony Malloni Health Program Coordinator Bureau of TB Control anthony.malloni@health.ny.gov

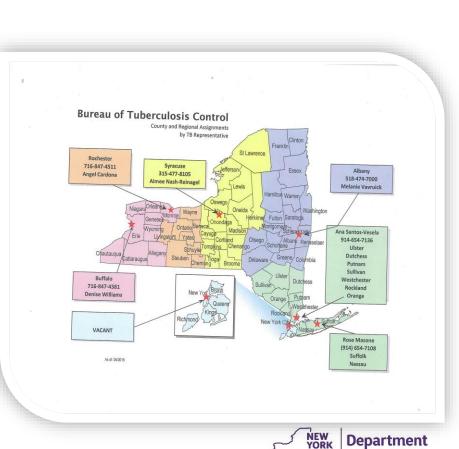
## **Overview**

- Bureau of TB Control/Refugee Health
- Health Program Coordinator Position
- Projects that have been worked on
- Future projects



## **Bureau of TB Control**

- Assist county health department TB programs throughout the state (excluding NYC)
- Track class B TB arrival immigrants
- Provide medical consultation and nursing case management.
- Data unit for surveillance for all TB cases and information reported to CDC.



## **Daily Activities**

- Develop educational material for TB program.
- Technical assistance / leading webinars.
- Input refugee health assessments and review vouchers.

69

NEW YORK STATE

of Health

- Assist in feedback of staff activities.
- Help with County Health Departments and TB providers.
- Alert county health departments with class B TB arrivals.
- Site visits to county health departments throughout the state.

## **Refugee Health Program Coordinator**

- TB program works close with the refugee health program
- The Refugee Health Coordinator, Sue Towne, retired last month
- My supervisor and I are the interim refugee Health Coordinator before the position is filled:
  - Meetings with state refugee health team and Office of Temporary Disability Assistance
  - Assisting refugee resettlement agencies with program contracts
  - Creating a SOP for the future refugee health program coordinator



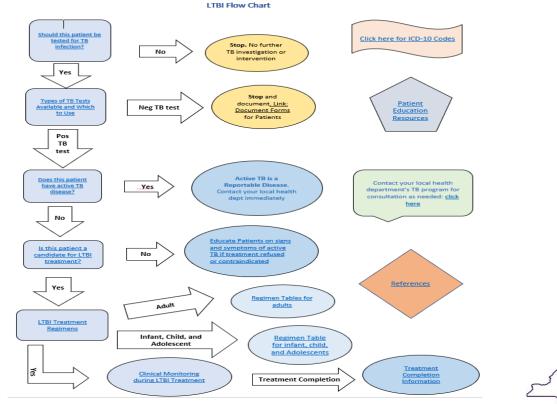
## **Current Projects**

- Create an electronic LTBI Toolkit
  - Purpose to aid TB providers with their questions regarding treating TB patients
  - Approval process
- Hospital Discharge Sheet
  - Checklist of suggestions for county health departments and hospitals for discharging TB patients
- Webinar PPT Presentations for Nurse Case Management Series
  - Webinars aimed at case management trainings for county health department nurses
- Letter templates for county health departments
  - Creating letter templates for county health departments to write to educational settings, workplaces and communities for contact investigations.
- Resource flowchart for parolee resources
  - Resources for resettlement agencies, legal aid, social services

NEW YORK STATE

Department of Health

## **LTBI Flow Chart**





## **Future Projects**

- LTBI Toolkit rollout
  - Webinar for LTBI providers
  - Upload to bureau website
- Bureau website design
- RedCap program development
- Grant writing





## **Thank You!**

## **Any Questions?**

Anthony Malloni Health Program Coordinator Bureau of TB Control anthony.malloni@health.ny.gov

### Announcements





## **Evaluation Survey**

- Please complete the Evaluation Survey for todays Consortium.
- You will be directed to the Survey when the meeting concludes.
- <u>https://www.surveymonkey.com/r/NMYFXLF</u>



## **NYSPHC LinkedIn Group**

 If you want to continue the conversation, join the NYSPHC Fellowship Program LinkedIn Group to continue networking and professional development: <u>https://www.linkedin.com/groups/14059709</u>



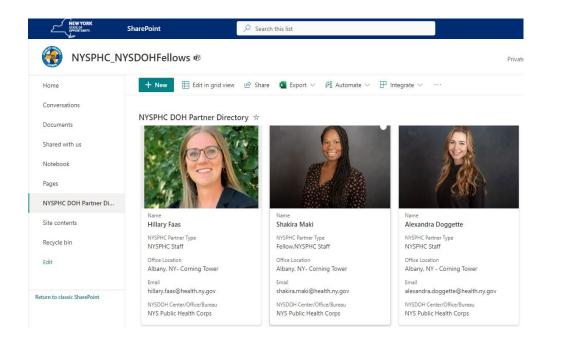
New York State Public Health Corps Fellowship Program LinkedIn Group





## **NYSPHC DOH Partner Directory**

• The NYSPHC DOH Partner Directory has been developed to give you the opportunity to connect with the other DOH Fellows, Supervisors, and Mentors statewide.





## **NYSPHC Training and Resources Website**

79

Department

of Health

https://nysphcresources.health.ny.gov/training-resource-center

New York State Public Health Corps Fellowship Program



**Training Resource Center Home** 



## Save the Date: NYSPHC Summit 2023



Tuesday, December 12th & Wednesday, December 13th



Albany Capital Center



"Building Partnerships that Strengthen Public Health: Systems, Infrastructure, Capacity, and Equity"



## Thank you!



