New York State Department of Health Public Health Corps Summit



Building Resilience in Public Health: Reimagining, Reinventing, and Rebuilding November 15-16, 2022

Breakout Session, Meeting Room 1 Recruit, Train & Retain: Restructure of a Local Health Department with the Help of the NYS Public Health Corps Fellows Presenters: Diane Oldenburg; Meghan Tice, MPH; Hayley Donhauser, MPH; Cheryl Rox; Jodi Martin, MSN-PHN Moderator: Peter G. Williams **Recruit, Train, Retain**: Restructure of a Local Health Department with the Help of NYS Public Health Corps Fellows

Oswego County Health Department NYSDOH Public Health Corps Summit November 16, 2022



Following this presentation, participants will be able to:



Convince local leaders to invest in the public health workforce by using the NYSPHC and other available funding sources Identify ways to leverage the NYSPHC to restructure, expand capacities, and improve capabilities of the local public health workforce to meet the increasing demands on the public health

Explain the benefits of using data driven decisions when it comes to program planning, implementation, and evaluation within the local health department and community partnerships

Gaps Identified During the COVID-19 Pandemic



Data Collection and Analysis

Clinical Staff

Public Information

Supportive Staff

Staff Turnover



NEWS ---

Gaps Identified: Data Collection and Analysis

- Limited resources and experience
- Overwhelmed by data volume
- Data obtained from multiple sources
- Data inconsistencies
- Lack of data analytic software







CENTERS FOR DISEASE[®] Control and Prevention





Gaps Identified:

Clinical Staff

- Testing
- Vaccinations
- Phonebank
- Investigations





Gaps Identified:

Public Information

- Mis and dis information
- Social media comments
- Press releases
- Media inquiries
- Website updating
- Chairman updates



Gaps Identified:

Supportive Staff

- Clerical activities (copying, printing)
- POD set up
- Educational information distribution
- Tabling
- Community outreach



OCHD STAFF TURNOVER DURING PANDEMIC (12/2020 TO 10/2022)

Gaps Identified: Staff Turnover

- 70 total LHD positions
- 50 LHD staff changes from December 2019 – October 2022
- 71% LHD staff turnover during pandemic



Health Department's overall goals for 2022

- 1. Continue collective efforts in COVID-19 response to mitigate the pandemic damages to the County.
- 2. Identify department's infrastructure and capacity gaps revealed in COVID-19 response and develop new organizational structure for long-term public health success.
- 3. Take the opportunities of the New York State Public Health Corps Fellowship Program to retain and strengthen the dedicated and competent workforce.
- 4. Continue to efficiently and effectively provide services to prevent disease, promote health and well-being, and protect those that live, work, or play in Oswego County.





Public Health Education and Emergency Preparedness



-Community Health Assessment and Community Health Improvement Plan			
-Public Health Emergency Preparedness		-Narcan training	
-POD set up			
-Overdose prevention/opioids		-Fentanyl test strip distribution	
-Medical Countermeasure manage	ment	-poisoning prevention	
-public health detailing	-nutritio	on/physical activity	
-Injury Prevention	-handwa	ashing and hygiene	
-low-income car seat distributions			
-Chronic Disease Self-management classes			
-Diabetes self-management classes			
-Stepping On (fall prevention)			
-Smoke-free for Baby and Me			
-Tobacco/Vaping education			
-"Bug School" (tick and mosquito-borne disease)			
-STD			
-Safe Sleep			
-outreach and education at community events			

Restructure Vision for Health Education and Emergency Preparedness

- COVID demonstrated the need for additional staff and training in specialized areas:
 - Epidemiology
 - Public information Specialist
 - Health Educators
 - When COVID started Health Educators(2) time split (40% PHEP and 60% Health Ed)
 - Health Educator (1) grant funded OD2A only
 - Public Health Education Assistant

Restructure Vision for Health Education and Emergency Preparedness

- Improved training and additional staff will allow:
 - Focus on community health assessment and improvement planning-be more data driven
 - Fully implement community health improvement plan to address county health rankings
 - Foster and participate in community partnerships addressing health priorities and preparedness
 - Improve Public Health Emergency planning and response
 - Offer more health education services to residents
 - A healthier community that is more engaged with the health department!

RESTRUCTURE COST PERSPECTIVE

- 2022 2026 American Rescue Plan Act (ARPA) funding
- Cost will be absorbed by the increased state funding (2027)
 - Currently, the state Article 6 funding to Oswego County:
 - Base funding \$650,000 (\$750,000) per year on eligible expenses.
 - Above the base funding 36% reimbursement on eligible expenses.
 - Total Article 6 funding annually in close to \$1,000,000
 - Fringe was deemed eligible up to 50% of total cost
 - After COVID the state is increasing funding to LHDs
 - In 2021 the state increase Article 6 funding 10%
 - It is a trend to keep in the coming years
 - The restructure cost will not be a fiscal burden to the County after ARPA funding is gone

Data and Overdose Prevention

Meghan Tice, MPH

Epidemiologist

Oswego County Health Department

Collaboration

- Oswego County Prevention Coalition
 - Treatment center
 - Local health network
 - Law enforcement
 - Local DSS
 - County human service agency
- Oswego County Opioid Response Consortium
- High Intensity Drug Trafficking Area Officer



- Nonfatal overdoses
- Data from law enforcement agencies only
- Fatal overdoses from county coroner's office

Naloxone Cabinets

 Central Region Addiction Resource Center



Overdose Locations

• ArcGIS

Google Map





What's Next

 Data sharing among public health and public safety agencies

Post-overdose outreach

• Overdose Fatality Review



GIS FOR LOCAL HEALTH DEPARTMENTS

Haley Donhauser, MPH Epidemiologist Oswego County Health Department



HALEY DONHAUSER, MPH

- Epidemiologist for the Oswego County Public Health Department
- Masters in Public Health from SUNY Upstate University
- Focus areas are GIS, Communicable Disease, and Emergency Preparedness





01

WHAT IS GIS? What does GIS stand for and why is it useful

LOCAL HEALTH DEPARTMENT USES

How is OCHD using GIS to make data informed decisions

03

02

EXAMPLE PROJECTS Dashboards vs Maps vs Apps

04 FUT Real-ti

FUTURE MAPPING PROJECTS

Real-time mapping in emergencies, communicable disease spread, etc..

IN THE NEXT 15 MINUTES WE WILL COVER...



*https://www.esri.com/en-us/arcgis/about-arcgis/overview

GEOGRAPHIC INFORMATION SYSTEMS

A SPATIAL SYSTEM THAT CREATES, MANAGES, ANALYZES, AND MAPS ALL TYPES OF DATA



HOW CAN GIS BE USED

- Emergency Response
- Tracking change over time
- Forecast future trends
- Set priorities
- Analyze data
- Look at spatial trends





HOW IS OCHD USING GIS?



PROGRAM DECSION MAKING

Use GIS to map areas in need of services, such as potential vaccine clinics locations and overdose outreach education



PUBLIC EDUCATION

ArcGIS apps can be used to disseminate epidemiology information to the public in a user friendly manner



EMERGENCY PREPAREDNESS

Mapping live data in emergency situations, such as cooling center locations and status



Monitoring flu and COVID-19 trends overtime. Data includes age ranges, vaccine coverage, number of cases, and location hotspots



ENVIRONMENTAL RISK FACTORS

Mapping lead cases across the county and keeping track of landlords that own multiple houses





MONITOR PEOPLE, SERVICES, ASSETS, AND EVENTS IN REAL TIME AND ON A SINGLE SCREEN.

- <u>ESRI</u>





• Gaps in coverage

 Hotspots and places for intervention

MAPS AND ANALYSIS

USES AND FUNCTIONS

- Map data from a variety of sources
- Enrich data with Esri layers
- Aggregate points
- Summarize dispersion
- Choose best facilities
- Detect hotspots
- Find outliers
- Drive time analysis
- Plan routes
- Extract data
- Calculate new fields
- and Much More!





APPLICATIONS USED TO SHARE AND SHOWCASE MAPPING PROJETS AND DATA

- Instant apps
- Web AppBuilder
- ArcGIS Storymaps
- Sites
- Experience Builder
- Configurable Apps

Oswego County Health Department

COVID-19 Response

On March 22, 2020 Oswego County received its first lab confirmed case of COVID-19. Since then, the Oswego County Health Department has worked to limit the spread of COVID-19 in the community through a variety of efforts. These include establishing a phone bank, conducting contact tracing and case investigations, mobilizing COVID-19 testing, setting up vaccine clinic sites across the county, distributing free at-home test kits, and working with community partners to develop best practice policies and procedures.

Vaccine Clinics and Phone Bank

Number of COVID-19 Vaccine Clinics Held	Number of Phone Bank Calls Taken	Total Number of COVID-19 Vaccines Given
200 Clinics at 31 Locations	28,202 calls	23,247
	1,848 hours	
Data as of 7/31/2022	Data as of 7/31/2022	





Real Time Radiological Emergencies



Needs Assessment Survey Geographic Analysis



Lead Service Line Inventories



Communicable Disease Spread



THANK YOU!

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